



City of Portland Situation Status Report

INCIDENT NAME: COVID-19
REPORT #09 (04.09.20 0001)

Citywide Readiness Status	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	NISHANT PARULEKAR, SITUATION UNIT LEAD
REPORTING PERIOD	4/7/20 1700 – 4/9/20 1700

What's new? Look for **bold** text. Next situation status report out Tuesday afternoon, April 14.

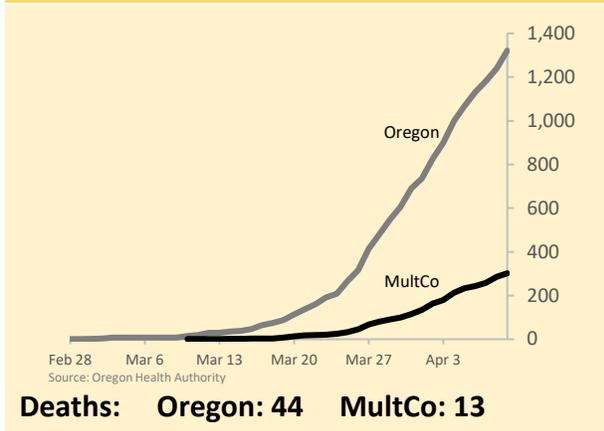
Have something to add/update? **Bureaus and agencies should send inputs by 10 AM TUESDAY, April 14 to ECCsitstat@portlandoregon.gov with subject line: COVID Situation Update – [Bureau Name].** *Reminder that this report will be publicly available [online](#).*

A. SITUATION SUMMARY

Total COVID-19 Cases

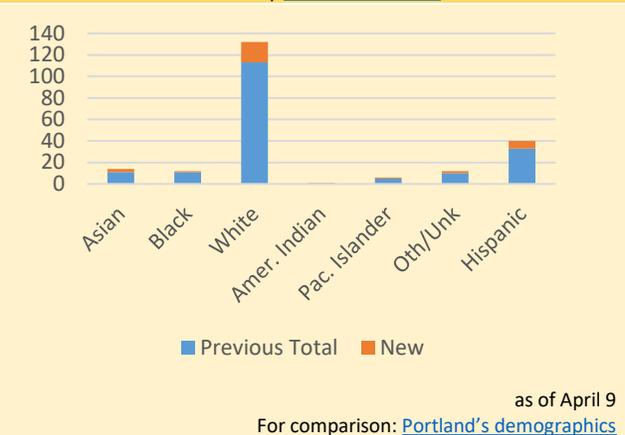
Oregon, Multnomah County

Source: [OHA](#)



Race and Ethnicity of COVID-19 cases in MultCo, Increase to Prior Report

Source: Multnomah County [Data Dashboard](#)



OVERVIEW

- Case information is dynamic – current Oregon information is available at the [Oregon Health Authority \(OHA\) website](#).
- Current statistics for United States are on the [CDC website](#).
- [Oregon Health Authority](#) is following the [World Health Organization's recommendation](#) to shift from using the term “social distancing” to instead using “physical distancing” to acknowledge that while it's important to stay physically

separated from each other, [supporting each other socially](#) is important to our health and well-being. The City will now be using the phrase “physical distancing” which follows WHO, OHA, and Multnomah County practices.

- On April 2, the CDC issued a new recommendation to [wear cloth face coverings](#) to help slow the spread of COVID-19. The City has [posted information](#) for DIY face coverings. Cloth face coverings are not a replacement for physical distancing. Cloth face coverings are one more thing we can do to protect one another. Portlanders are still urged to stay home as much as possible to slow the spread of the virus.
- On April 2, [President Trump invoked the Defense Production Act](#) to ensure manufacturers have the materials needed to create ventilators and N95 masks.
- On April 4, Governor Kate Brown announced that [Oregon was sending 140 ventilators](#), received from the Strategic National Stockpile on March 27, to New York. Washington State [sent 400 of the 500 it received](#) from the federal government to New York.
- On April 4, Portland City officials say the [cost of the coronavirus outbreak](#) could exceed \$100M in lost revenue as of the beginning of April. City officials have taken some steps to provide financial relief to impacted Portlanders.
- On April 7, the [Institute for Health Metrics and Evaluation predicts](#) that Oregon’s hospital system will be capable of handling the projected peak of patients (peaks on April 21) if physical distancing measures continue to be successful. Current models show between 145 and 209 deaths statewide.
- On April 8, Oregon [Governor Kate Brown announced](#) that public schools will not reopen again this year, mirroring announcements from Washington State and California. Distance learning will continue per [the guidelines](#) of the Oregon Department of Education.
- On April 8, the Centers for Disease Control and Prevention (CDC) [eased guidelines for essential workers](#) who have been exposed to coronavirus to make it easier for workers to get back to work. Essential employees, such as health care and food supply workers, who have been within 6 feet of a confirmed or suspected case of the virus can return to work under certain circumstances if they are not experiencing symptoms.
- On April 9 at 3 p.m., Mayor Wheeler participated in a Twitter Q&A, giving Portlanders a virtual opportunity to interact with Mayor Wheeler and ask questions about the City's COVID-19 response. Use #AskMayorWheeler to see posts.
- On April 9, Portland Fire & Rescue and Multnomah County hosted a press conference announcing the launch of the [C19Oregon.com](#) website. This is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance. The site directs people with the most extreme symptoms to hospital emergency rooms, those with more moderate symptoms to clinics, and advises people with minor symptoms to stay home.
- On April 9, the CDC and the Cybersecurity and Infrastructure Security Agency (CISA)

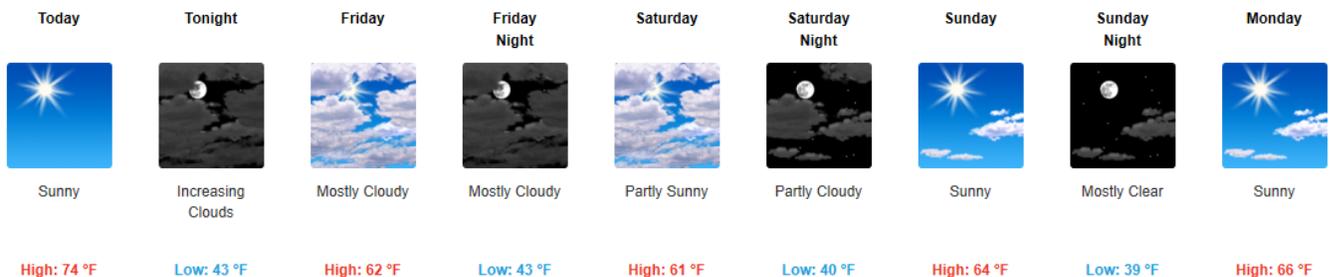
provided an update regarding the continued health, safety, and protection of Essential Critical Infrastructure Workers who may have been exposed to COVID-19. These two important informational products include [“Interim Guidance for Implementing Safety Practices for Critical Infrastructure Workers Who May Have Had Exposure to a Person with Suspected or Confirmed COVID-19”](#) and a quick reference of the [“Do’s and Don’ts for employers and employees related to COVID-19 exposures”](#).

- On April 9, the Multnomah County Board of Commissioners [voted unanimously to extend the state of emergency](#) in response to the COVID-19 pandemic for another 90 days.
- On April 10, [FEMA is sunseting funds for the federal testing](#) program. Many Community-Based Testing Sites are transitioning to state-managed. This change will not affect the Portland area. OHSU testing sites for first responders with symptoms or hospitalized patients will continue to operate. Other testing sites are being run privately by hospitals.
- According to South Korea’s Centers for Disease Control and Prevention, the coronavirus [may be “reactivating” in people](#) who have been cured of the illness.
- Mt. Scott Community Center is now closed to the public and has been transitioned to a shelter, along with East Portland and Charles Jordan Community Centers. PP&R is in coordination with Multnomah County who is the shelter operator.
- The State of Oregon has established a central point of contact for volunteer and large vendor coordination—this includes people who want to donate time, equipment, resources, or facilities; and people who want to sell those items—related to Oregon’s COVID-19 response: <https://oregonrecovers.communityos.org/>

WEATHER

- **Impact Concerns:** No concerns

Weather Forecast: [National Weather Service](#)



B. CITY ACTIONS

- City of Portland [COVID-19 information website](#).
- The City has [posted multiple open, continuous positions](#) at the Emergency Coordination Center for City of Portland Regular, Limited Duration, Seasonal and Casual employees whose work assignments are not available or may be reduced due to the current state of emergency and wish to work to support the COVID-19 response.
- The City created and is maintaining a [map of public restrooms and hygiene stations](#) to help stop the spread of coronavirus.
- The Portland Police Bureau has updated its [enforcement of the stay-at-home order](#) to include a section that addresses equitable enforcement of the order. The Bureau has also released a [special newsletter and podcast](#) regarding public safety during COVID-19.
- ECC Coordination Section
 - **Sheltering team are finalizing a site use agreement with JOIN for temporary Outdoor Emergency Shelters. Construction will begin April 10. JOIN has soft launched their intake form to begin identifying potential residents. Coordination on food is in development. Outreach has been made to community stakeholders, and a press release has been written and will be released on April 10.**
 - NET Teams are completing a second wave of informational poster deployment, **they are currently working to identify other areas that may still need postering. There is a current focusing effort on grocery store messaging to target customers and the safety of workers.**
 - **The Food Security team is working closely with the County on information sharing and coordination. The team is also looking at farmers and donations. The team will be setting up weekly check-ins with OR Health Authority's Food Security Task Force staff to share information, stay coordinated, and assist with addressing food supply gaps.**
 - The Volunteer Management Crew has received and processed **364 applications to date. 21 volunteers have been screened and are ready for shelter volunteering.**
 - Working with various stakeholders to address “digital divide” and information access, local aging and disability responses, and veteran-specific needs and best practices.
 - **Multicultural messaging team is meeting with culturally specific community leaders, and working on advertising the new website C19oregon.com to the multicultural and multilingual communities.**
 - **The Aging & Disability team is collaborating with the Food Security team,**

coordinating with several government programs on transportation, PPE, and other needs.

- ECC Finance Section
 - A draft intergovernmental agreement is being developed for temporary housing of City essential staff who have a confirmed workplace exposure to someone diagnosed with COVID-19, or are being tested for COVID-19. An internal protocol is already in place. The Finance group is coordinating with Oregon Restaurants and Lodging Association (ORLA) to contract with local hotels.
 - Working with the Stimulus Package Team to research areas of possible federal money avenues; completing the grant for federal public assistance.

- ECC Logistics Section:

To Date	Received (oz)	Received (#)	Distributed (oz)	Distributed (#)
Hand Sanitizer	55,762	3,348	52,784	2,400
Bottles	213,916	14,791	79,972	6,447

- Statistics on masks, gloves and spray disinfectant:

To Date	Received	Distributed
N95s	4,185	2,956
Nitrile Gloves	59,480	18,984
Disinfectant Spray (canisters)	1,348 (101,100 wipes)	833 (62,475 wipes)

- Since 4/7/20, recent deliveries (or pending pickup):
 - A total of 29,120 oz of hand sanitizer—4,368 oz delivered to PBOT and 4,096 oz delivered to Fire Bureau
 - 350 masks to BOEC
 - 300 masks to PBOT
 - 4,002 bottles delivered to Freeland Spirits (16,008 oz capacity)
 - 200 Nitrile gloves.
- Since 4/7/20, these quantities have been received:
 - 4,252 empty bottles (purchase and donated) to fill with hand sanitizers)
 - 59 N95 masks

- 300 Nitrile gloves
 - 444 cannisters of disinfecting wipes.
- As of 04/09/2020, ECC Logistics had received 54 resource requests, of which 38 have been completed. 7 requests are in progress, 5 pending pickup/delivery. 4 requests have been cancelled so far.
- Picked up our first shipment of 1,536oz of alcohol-based disinfecting spray from Freeland Spirits for BOEC.
- Added 4,500 procedural masks (taken from 1,500 Pandemic Kits) to inventory; out of this we made the following deliveries:
 - 350 masks to BOEC
 - 300 masks to PBOT.
- Placed an order for 7,500 cloth face coverings from Looptworks; the first order of 4,000 arrives on 4/15/2020 and is color-coded as follows:
 - 800 in fire engine red (Fire Bureau)
 - 1,400 in royal blue (PPB)
 - 1,800 in timbers green/golden rod/robin's egg blue (all other City bureaus).
- The next 3,500 should arrive by 4/22/2020 and will also be in a mix of the previous colors.
- Created some language for Bureau directors regarding the submission of resource requests. Bureaus are to establish one point of contact (POC) for ECC Logistics regarding:
 - The collection and submission of any COVID-19 related resource requests, including PPE, Cleaning supplies and cloth reusable face coverings, from within the bureau/division.
 - The collection of data on weekly inventories and projections
 - The distribution of resources at the bureau level.
- Construction has begun on three sites for outdoor physical distancing shelters.
- ECC Ordering Process: The ECC has an emergency ordering process in place to help City bureaus acquire COVID-19 related resources (both staff and materials). To request resources, complete and fill out a Resource Request Form (213RR) in Excel. Email the completed form to ECCLogistics@portlandoregon.gov.

JOINT INFORMATION CENTER (JIC)

News Coverage Themes:

- **Spread**: 58 new COVID-19 cases in Oregon and five new deaths.
- **Federal Issues**: CDC considers loosening self-isolation guidelines for some exposed to coronavirus; Federal support ends for coronavirus testing sites.
- **Physical Distancing**: Oregon schools will remain closed for the rest of the academic year.

- **Economy**: More layoffs, shuttered plants and how long it may take the economy to recover.
- **Health Concerns**: Oregon's test kits are fewer than expected and not being used; the five stages of a pandemic.
- **Equity**: CDC hospital data point to racial disparity in COVID-19 Cases; additional hardships for deaf community.
- **Innovation and the New Normal**: New tools to track coronavirus spread; how to make masks.

Social Media Themes:

- **Physical Distancing:**
 - Reminders to maintain 6 feet of when out, be it on trails or in the grocery store.
 - Portland Parks and Rec will be deploying "Park Greeters" to remind people to maintain space.
- **Economic Stress:**
 - Oregonians are still struggling to file for unemployment; complaints that state websites are outdated and causing delays.
 - #AskMayorWheeler continues to trend, with people focusing on the city's plans for economic stimulus, unemployment aid.

Trending Portland Hashtags:

- #AskMayorWheeler

COMMAND'S EMPHASIS FOR OPERATIONAL PERIOD (4/3/20 – 4/10/20):

1. Directly protect human life and public health, including the safety and health of City employees, and incident responders.
2. Proactively identify issues that could pose financial, legal or other risks to the City and our staff. Develop policies that reduce risk to the City and our workers, including reducing the risk of virus transmission. Ensure that response actions to not introduce new risk to the City, staff or volunteers.
3. Support the delivery of services that the City and public depends on in an emergency.
4. Evaluate current organizational structure and implement changes, as needed. Ensure ECC is adequately staffed to accomplish objectives. Support sustainable long-term ECC staffing that minimizes overtime. Facilitate ECC staff to continue functions virtually. Build in cross-training opportunities. Allow staff to take adequate rest periods. Develop schedule to train and rotate in staff into the ECC. Support recruitment of City employees and volunteers to work in County-run shelters and EOC.
5. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.

6. Uphold confidence in City government and demonstrate a unified City effort in response. Use established chains of command and agreed-upon processes for decision-making and communication.
7. Develop strategic response and recovery planning and economic assistance to affected communities; maintain frequent and open communication between the ECC and City leadership, Prosper Portland, the Mayor's office, and state and federal agencies working on economic recovery efforts.
8. Include equity and accessibility considerations in all communication and response activities.

ECC OBJECTIVES (4/3/20 – 4/10/20)

1. Coordination
 - a. Optimize indoor shelter facilities for current shelter populations to provide adequate social distancing by April 6.
 - b. Develop options for three additional safe outdoor shelters to serve currently unsheltered people who would want to use them by April 7.
 - c. Support bureau COOP planners to revise COOP Plans to include essential bureau operations for long term pandemic. Assist planners to sustain essential bureau operations, including working remotely.
 - d. Distribute next wave of COVID-19 safety flyers and audio messages broadly in multiple languages by April 10.
 - e. Utilize the Joint City-County Volunteer Information Center (JVIC) to coordinate volunteers and respond to offers and requests for assistance. Develop project management capacity for shared City-County efforts.
 - f. Identify the needs of the aging and disabled populations; Strategize and collaborate efforts to meet those needs.
 - g. Explore opportunities to support foodservice for houseless populations not in a shelter and houseless populations in outdoor shelters. Develop preferred options by April 8.
 - h. Address food insecurity needs for the most vulnerable communities in Portland: communities of color/immigrant communities, elders at risk, the disability community and the houseless community and shelters. The secondary goal of this project is to support locally owned restaurants and culturally identified businesses during this economic crisis.
 - i. Follow County guidance for delivering cross-cultural COVID information and continue to amplify County public health messaging to non-English speakers
2. Finance:
 - a. Track incident costs, budget for forecasted costs, provide expense and time tracking guidelines; track expenditures and cost projections daily.
 - b. Identify Federal funding sources for COVID19 event.
 - c. Develop citywide needs assessment and guidance for emergency federal grant funding streams.
 - d. Develop citywide acceptance and allocation of COVID19 federal funding.

3. Joint Information Center (JIC):
 - a. Manage and respond in a timely manner to questions from employees and the public. Provide accurate and frequent internal and external communications accessible in all preferred formats and languages. Respond to media inquiries. Hold press conferences with interpretation and closed captioning. Update elected official talking points daily.
 - b. Regularly update City's COVID-19 webpage to provide accurate and timely information in a centralized, mobile-friendly location. Ensure the webpage is updated daily, as needed, and information is organized in an intuitive manner.
 - c. Work with all bureaus to enhance a One City approach to social media platforms. The JIC's Social Media Manager will send out a weekly email to bureau's digital media contacts to enhance and strategize COVID-19 related messaging.
 - d. Release a Citywide email daily.
 - e. Create Point of Contacts from each ECC Section to JIC team.

4. Logistics:
 - a. Continue to develop options for City of Portland employees who have an occupational exposure to COVID-19 and need to isolate themselves away from their own household pending testing or end of quarantine period.
 - b. Keep ECC clean and safe by providing sufficient cleaning supplies.
 - c. Develop a plan for donations management, mobilization and demobilization.
 - d. Establish process for emerging manufacturer and community-based product intake and information sharing.

5. Planning:
 - a. Maintain and share situational awareness of the City's operational status: track bureau operations and COOP status, bureau response actions, constrained resources, and daily sick absenteeism at a bureau level. Issue a citywide Situation Status Report COB every Tuesday and Thursday.
 - b. Ensure there is a full ECC staff roster for the next day by the end of each day and an 100% complete staffing schedule for each week on the prior Friday. Issue a daily org chart and comms list. Issue a new ECC Action Plan weekly on Friday. Maintain ECC staff that is about 25% in-person and 75% virtual.
 - c. Finalize quantitative and informational data to track weekly and include in Situation Reports and Leadership briefings by April 9.
 - d. Provide real time updates to internal and external-facing incident maps and dashboards (Portland Restrooms and Hygiene Stations).
 - e. Increase communication between sections within the ECC and Planning Section to promote strategic collaboration on future needs to ensure continuity of City services thru the crisis.
 - f. Develop strategies that are responsive to the immediate and anticipated future needs of the community and City.

- g. Provide strategic support to the ECC and Leadership and to ensure continuity of City services through the crisis.

6. Safety:

- a. Ensure all ECC responders follow established safety and medical plan.
- b. Continue to work with locations where employees are still working to have workplace safety plans by April 10. Identify opportunities for additional facility safety plans for smaller work locations.
- c. Promote strategies to support ECC staff's emotional and psychological health.
- d. Ensure safety plans are reviewed internally by all relevant internal stakeholders. Coordinate safety plans with Multnomah County.

C. BUREAUS' STATUS FOR CONTINUITY OF OPERATIONS PLAN (COOP) ACTIVATION AND ESSENTIAL FUNCTIONS

Bureau/Office	COOP/Incident Command Post Status	Essential Function* Status
City Attorney	Active	No Essential function impacted
City Auditor	Active	No Essential function impacted
City Budget Office (CBO)	Active	No Essential function impacted
Community and Civic Life (OCCL)	Active	One Tier 3 function impacted: Cannabis Licensure & Enforcement
Development Services (BDS)	Active	Permitting functions impaired
Emergency Communications / 911 (BOEC)	Partially Active	No Essential function impacted
Emergency Management (PBEM)	Active	No Essential function impacted
Environmental Services (BES)	Active	No Essential function impacted
Equity & Human Rights (OEHR)	Active	No Essential function impacted
Fire & Police Disability & Retirement Fund (FPDR)	Active	No Essential function impacted
Fire & Rescue (PF&R)	Inactive	One Tier 3 essential function suspended: public education office.
Government Relations (OGR)	Active	No Essential function impacted
Housing	Active	HOME rental inspections delayed
OMF – Chief Administrative Officer (CAO)	Active	No Essential function impacted
OMF CityFleet	Active	No Essential function impacted
OMF Facilities	Active	No Essential function impacted
OMF Human Resources		
OMF Printing & Distribution	Active	No Essential function impacted
OMF Technology Services	Active	Limited in person availability has begun to impact BTS projects. BTS has previously level-set bureau expectations for project delays
OMF/BRFS Accounting	Active	No Essential function impacted
OMF/BRFS Debt Management	Active	No Essential function impacted
OMF/BRFS Grant Management	Active	No Essential function impacted
OMF/BRFS Procurement Services	Active	No Essential function impacted
OMF/BRFS Revenue	Active	No Essential function impacted
OMF/BRFS Risk Management	Active	No Essential function impacted
OMF/BRFS Treasury	Active	No Essential function impacted
Parks & Recreation (PP&R)	Active BICP Active	Previously suspended Park essential functions remain so.
Parks Emergency Functions	Active	No Essential function impacted
Planning and Sustainability (BPS)	Active	No Essential function impacted
Police (PPB)	Active BICP active	1 Tier 1 EF's has been impaired, and 16 Tier 2 & e EF's have been impacted
Prosper Portland	Active	No Essential function impacted
Transportation (PBOT)	Active	Some EFs impacted, but improving.

Water (PWB)	Active EOC at Enhanced Operation Level	No Essential function impacted
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**Bureau level essential functions have been categorized in four tiers based on the targeted duration of time and a service level within which a function must be restored after a disruption to avoid unacceptable consequences.*

Tier 1: 0-12 hours; Tier 2: 12-72 hours; Tier 3: 72 hours – 10 days; Tier 4: 10-30 days

D. BUREAU DETAILS

- Emergency Communications
 - Increased access restrictions to BOEC facility.
 - Assigned staff to constantly clean consoles for dispatchers Monday-Friday.
- Community Technology
 - **An “Action Tracker” and “Resource Document” for the Digital Inclusion Network (DIN) members [has been developed](#) to allow for sharing of activities and needs between members in order to provide updates on policies, programs, and services that have come online in response to the health crisis.**
- Community and Civic Life
 - Working with OMF Facilities to find staff access to a building for payment and mail processing related to several code enforcement and business licensing programs.
- Environmental Services
 - Access restrictions are in place at both Wastewater operations centers, and Water Pollution Control Lab.
 - A back-up Operations center has been set up at the Columbia Blvd Wastewater Treatment Plant in the event that the main one needs to be closed for cleaning.
- OMF/BTS – Technology Services
 - BTS has an outstanding order for 300 additional RSA software tokens.
 - BTS has completed the RSA token renewals and the first round of transfer requests based on the priority established in the earlier RSA Prioritization spreadsheet.
 - BTS has received 200 new RSA software tokens and is in the process of fulfilling requests following the Mayor’s Core Services guidelines and the priorities set within each bureau. New tokens will be deployed in phases of 100 with a brief pause to allow us to monitor network impact. The phased deployment of new tokens will allow us to make certain our network bandwidth can support the additional load.

- BTS will work with each bureau soon to conduct a second round of RSA token prioritizations to address the outstanding order of 300 additional RSA tokens once the current 200 tokens are fulfilled.
 - The BTS Support Center is finding that many customers are not being responsive when they are asked to contact the Support Center to fulfill their RSA token deployment. This is slowing the delivery of RSA tokens for everyone.
 - RSA Token ‘renewals’ for March are completed.
 - RSA Token ‘new requests’ will be fulfilled in alignment with the Mayor’s Priority Service Areas and Citywide essential function priorities.
- OMF/CAO/DAM/CityFleet
 - **Main garage has limited access, informational signs are posted for customers. Strict access guidelines for outside vendor deliveries for parts has been implemented. Call 503-823-1806 for information.**
 - **Workstations in training room have been moved to support success factors online training and maintain social distancing along with sanitization after each use for CityFleet technicians.**
 - **A van is being utilized for transportation of customer vehicles to and from vendors and customer's location, to maintain social distancing.**
 - **Received shipment of hand sanitizer from ECC; supplies were distributed.**
 - **Implemented employee uniform dress down schedules to maintain social distancing.**
 - **Implemented staggered lunch shifts to maintain social distancing.**
- OMF/BTS—Printing and Distribution
 - Print shop is operating at a reduced capacity, refer to the [P&D COVID-19 Plan](#) for questions and contact information.
 - Distribution has a reduced delivery schedule; US Mail is processed daily.
- Fire & Rescue
 - Public education team has transitioned to assist in other areas at the ECC and to assist venue partners with changing occupancy types to allow for sheltering.
 - Low-hazard business inspections have been suspended due to business closures, but Life Safety inspections continue to be maintained. **Smoke alarm installations continue as needed as well as follow-ups on fire code violation citizen complaints.**
 - 5 members of PF&R that have been supporting the State Emergency Operations Center at the Oregon Health Authority will be demobilizing April 5.
 - **PF&R has established a Resource Unit Leader to coordinate all requests for resources; especially personnel resources to assist city, county, and state agencies.**

- Training academy recruits will be transferring to Fire Station 02 on April 16 and their training will continue on a 24 hour on/48 hour off schedule. Recruits will not be responding on emergency calls until June 11. **Recruits have just completed their mandatory Hazardous Materials portion of training.**
- Coordinating a regional drill, hosted at the Port of Portland, to ensure readiness of CBRNE squads and medical care points. Drill has been scheduled for April 7, 8, 9; **the first two days of this drill have been completed.** All participants will be wearing N95 masks.
- Parks & Recreation
 - **Parks & Recreation reminds people to follow public health guidance when visiting parks and trails. [Park greeters](#) will educate visitors beginning this weekend (April 11th).**
 - Portland Parks (PP&R) is installing ~1,850 signs at closed Parks per Executive Order (e.g., skateparks, fields, sport courts, playgrounds, and similar active recreation facilities). **Signs will be replaced as need. Completion is at ~99.5%.**
 - PP&R Incident Command Logistics and ECC Logistics are working together to synchronize resources as-needed.
 - PP&R is developing cleaning supply resource plans to help us forecast resource needs based on current burn rate. The Stores team is working directly with ECC to develop recurring ordering plans.
 - East Portland Community Center is closed to the public and has been transitioned to a shelter. Operated by MultCo. Human Solutions. Meals on Wheels is operating at the center and distributing prepared meals.
 - Charles Jordan Community Center is closed to the public and has been transitioned to a shelter. Operated by MultCo. and Do-Good Multnomah. Meals on Wheels is operating at the center and distributing prepared meals.
 - PP&R has established division COOP plans for work groups and modified schedules to adjust to needs from COVID-19 impacts. PP&R Incident Command is still fully operational.
 - PP&R are addressing concerns of non-compliance of physical distancing at various locations. PP&R is developing an internal and external communication tool to address these concerns. Significant usage of our parks is occurring, and community complaints continue to increase. PP&R will be opening our call center on Saturday and Sunday to increase responsiveness to these calls.
 - PP&R Recreations staff is being redeployed to activate a “Park Greeter Program”: These greeters will act as ambassadors for assets that are experiencing high visitation and non-compliance with physical distancing measures.

- All previously closed Park facilities and previously suspended Park essential functions remain closed.
- PP&R Urban Forestry **24/7 routine and emergency response operations is ongoing.**
- **PP&R is working on a plan to secure closed assets and maintain building efficiency to save on expenses.**
- PP&R Public Restroom Plan:
 - Soap/trash cans have been installed in all open public restrooms, though theft has already become an issue. Crews will replenish as-needed.
 - PP&R has developed a plan for the cleaning and public safety of the 54 public restrooms to be opened 24/7; **More than 50% of restrooms are open with a goal to have 100% of these open by April 10th.**
- Bureau of Transportation
 - PBOT has [reduced SmartPark rates](#) to bring relief to residents and visitors who must ravel downtown by car. All-day parking rate in the city's five SmartPark garages is \$5, the same cost as a round-trip TriMet ticket.
 - BIKETOWN, the [city's bikeshare system](#), is offering significantly discounted pricing through April 30 to provide all Portlanders who need to complete essential trips with a convenient and affordable transportation option that allows for physical distancing.
 - PBOT is [estimating a potential \\$7M monthly loss](#) of parking and gas tax revenue which doesn't include revenue losses tied to the city-owned Smart Park garages or future budgetary issues if transportation fees charged to developers for construction projects dry up.
 - **Temporary Street Use Permitting (TSUP—issuance of permits for temporary use of the public right of way, including parking, sidewalk, lane, and street closures) is seeing gradual, minor improvements as RSA tokens are received and activated. A more major improvement should be realized once the City finishes distributing on-hand RSA tokens.**
 - Utility workers are reporting one hour early on overtime to ensure the Streetcar is properly cleaned downed. Streetcar contractors are working their regular days and hours with no change. Essential Maintenance Operations employees and a small number of Streetcar employees are reporting in alternating shifts.
 - Portland Streetcar service reduced to every 20 minutes on weekdays to provide reliable coverage for its operators, mechanics, and other employees.
 - Extra cleaning and disinfecting occurring at PBOT facilities.

- Police Bureau
 - **Portland Police Bureau(PPB) is temporarily suspending the practice of requiring vehicle owners to obtain a release by PPB prior to obtaining their vehicle from tow companies. PPB is also temporarily suspending the \$150 administrative fee that is collected when PPB tows a vehicle because it is a traffic hazard, for safekeeping, or when its alarm is continuously sounding. [More information here.](#)**
 - No Tier 1 EF's have been impaired, but as we are reaching a steady state for the response, we are better able to determine what EF's are impaired. Below is a list of Tier 2 and Tier 3 EF's that are impaired. We will continue to evaluate as we go forward.
 - **PPB has not experienced absenteeism that would trigger the next step of its Staffing Contingency Plan.**

- Water Bureau
 - PWB/BES Customer Service Call Center is operating on a reduced schedule - Open 9am – 4pm Monday through Friday at 503-823-7770. Press “1” for 24-hour automated service. Callers may expect longer than normal wait times, and may instead e-mail PWBCustomerService@portlandoregon.gov.
 - PWB has a NEW [COVID-19 resource webpage for employees](#)
 - PWB Security, working with PWB Emergency Management, gathered and assigned individual radios to Resource Protection employees deployed to the field.
 - A Mobile Satellite Phone was deployed to Headworks; installation of booster antenna and station base has been delayed.
 - Satellite work at Interstate location has been postponed.
 - Field workers are being assigned individual radios (rather than shared)
 - EOC laptops have been lent to employees for remote work.
 - Checking guidelines for remote work in the Watershed, precautions that should be taken.
 - Drafted and implemented a short-term communications plan for internal and external audiences.

- Prosper Portland
 - **Prosper Portland has provided \$1.14 million in relief funds to 241 businesses over the past three weeks. Beginning Wednesday, April 8, The [Small Business Relief Fund](#) loan program will accept applications for zero-interest loans up to \$50,000. Application period will close on the 11th.**
 - **Beginning Wednesday, April 8th, The Small Business Relief Fund loan program will accept applications for zero-interest loans up to \$50,000.**
<https://prosperportland.us/relief>

E. PARTNER INFORMATION

FEDERAL

- Census 2020 – Oregon’s current response rate is 47% and MultCo’s is 50% (April 7). The deadline for responding has been pushed out two weeks to August, 14.
- Economic impact payments will go out automatically in the next 3 weeks, with no action required for most people including social security recipients, as announced by Treasury Department and Internal Revenue Service (IRS). However, some people that don’t file tax returns will have to submit a new tax return. (April 1)
- More blood donations encouraged by Food and Drug Administration (FDA); criteria that excluded certain blood donors relaxed (April 2).

STATE

State Office of Emergency Management

- State OEM’s ECC is active Monday-Friday from 0800-1700.
- State agencies are asking Oregonians to voluntarily refrain from outdoor burning.

Oregon Health Authority

- Oregon Health Authority (OHA) is the lead state agency and activated on January 21. Up-to-date information on testing and other FAQs.
- OHA announced new rules allowing EMT’s registered in another state, or with NREMT (National Registry of Emergency Medical Technicians), to practice temporarily in Oregon to build capacity for a potential surge in patients in the future.
- OHA released a new informational flyer on “Safe Sex in the Time of COVID-19” and shared it on Twitter.

REGIONAL

- Coronavirus breakout closes Kaiser Westside pharmacy (Hillsboro), 7 staffers diagnosed positive (April 6).
- Outdoor enthusiasts encouraged to stay home and respect public land closures; US Forest Service and other agencies around the Columbia River Gorge run a “Do the right thing” social media campaign.

TriMet

- Service reduced on many lines since April 5.
- No more than 10-15 riders can be on a bus at one time, since April 2.

Metro

- Oregon Convention Center serving as shelter for up to 140 people experiencing homelessness temporary shelter.

Multnomah County

- The County COVID-19 website continues to be updated. The website now includes an [interactive data dashboard](#) with COVID-19 regional health statistics that is updated in real-time.

PORTLAND AREA SCHOOLS

- Portland Public Schools: [resources for families](#)
- Reynolds School District: [resources for families](#)
- Parkrose School District: [resources for families](#)
- Centennial School District: [resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert (eoc.liaisonschools@MultCo.us)

PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus](#)

[Portland Community Colleges](#)

[Concordia University](#)

[Pacific Northwest College of Art](#)

[Lewis & Clark College](#)

[Reed College](#)

[Multnomah University](#)

F. RESOURCES

- [Main Multnomah County website for COVID-19](#): Public-facing website containing FAQs, situation reports, poster links, and more resources; all content approved by Tri-County Health Officer Dr. Jennifer Vines.
 - [Regional Dashboard](#): Summarizes COVID-19 data by County and Week.
 - [Multnomah County Coronavirus FAQs](#): Read FAQs related to COVID-19 topics, such as general health, traveler health, provider health, and animal health.
 - [Novel Coronavirus Questions Submittal Form](#): Still have a question about this virus? Ask health experts through this online form.
 - [Website](#) showing which County services/buildings are open or closed.
 - Multnomah County posted an [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.
 - Social media accounts :
[Facebook](#) | [Twitter](#) | [Health Department Facebook](#) | [Health Department Twitter](#)
[Emergency Management Facebook](#) | [Emergency Management Twitter](#)
 - For public questions, review the [Multnomah County Coronavirus FAQs](#) or call 211 . If you can't find an answer, [submit your questions to Multnomah County](#).

211 has extended hours to 24/7.

- Information is available on the county website in [languages other than English](#).
- City of Portland - <https://beta.portland.gov/novel-coronavirus-covid-19> - web portal on Portland.gov to centralize information about the City's response; this site is a supplement to MultCo's site.
- Child Care for Essential Employees: Info can be found at 1-800-246-2154, [through 211](#), or any of the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- [Public Health Alerts](#): Read current and past public health alerts.
- [Oregon Health Authority Crisis and Emergency Risk Communication](#): COVID-19 fact sheets, flyers, and templates in multiple languages.
- [CDC Coronavirus Disease 2019 Information](#): Information for specific audiences, situation reports, and information about COVID-19.
- [WHO Coronavirus Disease 2019 Information](#): Information about protecting yourself, Q&A's, travel advice, situation reports, technical guidance, and global research.
- [Coronavirus Rumor Control](#): FEMA website addressing some of the most common misinformation.
- [Johns Hopkins Coronavirus Global Map](#): John Hopkins University Center for Systems Science and Engineering map of the global outbreak (updated daily).
- [OEM Oregon Coronavirus Map](#): Oregon Office of Emergency Management's web map of Coronavirus cases in Oregon. Data and information in this dashboard updates every 5 minutes.
- [COVID-19 GIS Hub](#): A catalog of GIS applications and data related to COVID-19.
- [Port of Portland Updates](#): The Port of Portland is maintaining a web page with information about their response to COVID-19.
- Animal related FAQ: <https://www.cdc.gov/coronavirus/2019-ncov/faq.html#animals>
- Guidance for managing the home care and isolation of people with COVID-19 who have pets or other animals: <https://www.cdc.gov/coronavirus/2019-ncov/php/interim-guidance-managing-people-in-home-care-and-isolation-who-have-pets.html>
- Oregon Housing and Community Services [COVID-19 resources](#)
- For City employees: City of Portland Technology for [Telework FAQs](#) (you will need to log in)
- Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.
- Multnomah County article about [Coping with Anxiety During COVID-19](#).
- Multnomah County article about [how older adults can stay positive while staying home](#).
- Multnomah County video emphasizing remaining connected while practicing physical

- distancing – includes messaging in multiple languages. ([Twitter video](#))
- [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland’s COVID-19 response.
- Information on the City of Portland residential [eviction moratorium](#)
- CDC Guidelines: [Environmental Cleaning and Disinfection Recommendations](#); [COVID-19 Cleaning \(summary\)](#)
- [COVID-19 guidance for shelter settings](#), updated on March 30, 2020.
- ["Decision Tree for Respiratory Symptom Screening"](#) from Multnomah County.
- [Homelessness guidance issued](#) last week by Governor Kate Brown regarding [Executive Order 20-12](#).
- The [Families First Coronavirus Response Act](#) (FFCRA or Act) requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19.
- Multnomah County’s current messaging around [mask guidance](#).
- Multnomah County updated guidance for support of both [community and faith-based organizations](#).
- Childcare for essential services: Things are constantly evolving; [check the 211 website](#)
- Many facilities and events have been closed or cancelled. ([Oregonian list](#))
- [Social Media updates](#) in multiple language
- [Online Training](#) from National Institutes of Health that has info about how to protect yourself from COVID 19 at work.
- [SAIF Worker Safety Fund](#): SAIF unveiled a \$10 million coronavirus worker safety fund that will help Oregon employers pay for expenses tied to making workplaces safer. The fund is designed to support employee safety, reduce injuries, and decrease hazardous exposures by helping businesses most impacted by the coronavirus. More than 53,000 SAIF policyholders across the state are eligible for funds.

DATE TIME APPROVED BY ECC COMMAND

Created by	Nishant Parulekar
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