



City of Portland Situation Status Report

**INCIDENT NAME: COVID-19
REPORT #05 (03.26.20 0001)**

Citywide Readiness Status	Full Activation
ECC GENERAL PHONE	503-823-2323
OERS #	2020-0528
PREPARED BY	NISHANT PARULEKAR, SITUATION UNIT LEAD
REPORTING PERIOD	3/24/20 1700 – 3/26/20 1700

What's new? Look for **bold** text. Next situation status report out Tuesday afternoon, March 31.

Have something to add/update? **Bureaus and agencies should send inputs by 10 AM TUESDAY, March 31 to ECCsitstat@portlandoregon.gov with subject line: COVID Situation Update – [Bureau Name].** *Reminder that this report will be publicly available [online](#).*

A. SITUATION SUMMARY

COVID-19 cases	City Essential Functions <i>(see Table B-1 for details)</i>	City employee absence rate
<p>Source: Oregon Health Authority</p>	<p>Operational: 531</p> <p>Impaired: 8</p> <p>Suspended: 10</p> <p>TOTAL: 549</p> <p><i>As of 3/24/20.</i></p>	<p>3%</p> <p>(sick and family leave estimate for 2-week period ending March 18, excluding vacation)</p>

OVERVIEW

- **Correction to 3/24/20 Situation Report: Multnomah County has no open drive-through testing facilities at this time.**
- Case information is dynamic – current Oregon information is available at the [OHA site](#).
- Current stats for United States on the [CDC website](#).
- **The National Guard (more than 10,000 troops) is activated in 32 states, providing medical testing, assessments, logistics, planning and liaison support.**
- **New unemployment [claims in Oregon increased](#) nearly 1,500% last week. The state received 76,500 new claims last week compared to 4,900 the prior week. The**

previous 1-week record was set in December 2008 with 21,000 claims during the Great Recession. Nationally, a record 3.3 million Americans applied for unemployment benefits, surpassing the previous record of 695,000 set in 1982.

- On March 23, Governor Brown issued the “Stay Home. Save Lives” Executive Order, directing everyone in Oregon to stay at home to the maximum extent possible and adding to the list of businesses that will be temporarily closed to stop the spread of COVID 19. [More information on executive order.](#)
- Informational graphics explaining the Executive Order are available in multiple languages on the [Oregon Health Authority’s website](#). Please share with your networks.
- Oregon Food Bank: While some pantries have closed, many are still open and have adjusted to box pick-up and/or drive thru. To find an open site near you, check the [Food Finder map](#), which is updated daily. Volunteer shifts have been reduced to maintain social distancing, and monetary donations are being prioritized to help keep contamination down.

DO YOUR PART: COVID-19
WWW.MULTCO.US/COVID19

Don't touch your eyes, nose, and mouth.

Avoid large crowds and close contact.

Cough or sneeze into your elbow or into a tissue. Throw the tissue in the trash.

Wash your hands often with soap and water for at least 20 seconds.

Clean AND disinfect frequently touched surfaces daily.

Keep your distance.
6 FEET

STAY INFORMED

- Call 2-1-1 (interpreters available)
- www.multco.us/covid19
- TTY call 7-1-1

ENGLISH AND SPANISH ONLY:
• Text your zip code to 898211 (TXT211)
• Email help@211info.org

Multnomah County
Health Department

UPDATED 3/18/20

English-language informational poster; will soon be available in 46 languages.

WEATHER

- **Impact Concerns: No concerns**

Weather Forecast: [National Weather Service](#)



CITY IMPACTS AND RESPONSE

- City of Portland [COVID-19 information website](#)
- **Equity Message from Dr. Markisha Smith: [Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland's COVID-19 response.**
- **JVIC:** The Joint (City-County) Volunteer Information Center (VIC) is operational. Email account is jvic@portlandoregon.gov. Purpose of the center is to help people volunteer in effective, safe and organized ways, according to identified needs and resources. **The website is live: <https://multco.us/novel-coronavirus-covid-19/donate-volunteer-slow-spread-covid-19> and a call center is planned to be running by 3/30.**
- **Programming Changes impacting Houseless:** Joint Office of Homeless Services is working with community partners to collect and share an updated list of programming changes that affect providers who work with people experiencing homelessness. See [website for updates](#); contact JOHSadmin@multco.us and support@211info.org with program updates. A motel-based respite program is being set up to provide individual rooms for people already in the shelter system who are symptomatic with respiratory illness and can't remain in shelters.
- **City Emergency Funding:** [City Council approved \\$3M in emergency funding](#). Estimated \$2M approved for emergency response and \$1M for small businesses.
- **Residential Rent Relief:** Understand the City of Portland residential [eviction moratorium](#).
- **Commercial Rent Relief:** City Commercial Rent Relief: City of Portland will invite City commercial tenants that have experienced a decline in revenue of 10% or more to apply for a three-month rent deferral. City commercial tenants are being contacted directly.
- **Hand Sanitizer:** City is in the process of receiving a bulk supply of hand sanitizer for *all City staff* (for use in City buildings) through a local distillery. More information about that will be coming directly from your bureau. Please save empty bottles so that they can be refilled.

- **Governor's Executive Order:** The City is assessing any impacts to City operations from the Governor's Executive Order. For the time being, current operations are continuing as before, except that playgrounds, skate parks, and sports courts will be closed. Individual bureaus may announce additional closures in the coming days. The Portland Police Bureau has already issued a [press release](#) about their enforcement, which will emphasize education:
- **Parks Access and Supplies:**
 - **Park road gates will be closed at [10 local parks](#) to help maintain social distancing. Parks remain open for walking, rolling, or strolling.**
 - Parks **installed 1,850 signs at closed** Parks facilities (skateparks, fields, sport courts, etc.).
 - Working to open & maintain all Parks restrooms by March 30 (54 restrooms).
 - **Soap and trash cans have been installed in almost all public restrooms, but theft has become an issue and crews are striving to replenish supplies.**
- **COVID-19 Communication:** **Portland NET volunteers are posting COVID-19 informational poster throughout the community today (3/26), additional posters are planned for printing and distribution.** Essential COVID-19 information posters to be distributed by NET; plan and organization of distribution are in progress. Flyers & posters to be printed for handout at food banks, Trimet, etc. Translation and interpretation of essential COVID messaging is in progress.
- **Portland Police Sunshine Division:** Food box requests up six times over year prior. Financial support needs are urgent. For anyone who is able to help Sunshine Division's crisis response efforts, please text "SUPPORTSUNSHINE" to 44-321, or visit [this link](#) to give today.
- **Crime and Call Trends:**
 - **Domestic violence arrests for 3/12-3/23 were up 27% from previous year (from 30 to 38).**
 - **Suicide threats are up 41% from 2019 and up 23% from ten days prior to the state of emergency.**
- **Customer Service Call Center:** The PWB and BES Customer Service Call Center is open: 503-823-7770 from Monday through Friday, 9am to 4pm. For 24-hour automated service, press 1. Customers may also email PWBCustomerService@portlandoregon.gov . Although the Customer Service Center is closed to walk-in customers at the Interstate location at 664 N. Tillamook St, customers may use the drop box at this location to make payments by check or money order.
- **BDS Permitting:** Bureau of Development Services has limited staff available for permit intake by appointment only (up to two cases per appointment). Appointments consist of plan drop off only, not an in-person meeting with staff. Applicants will drop off a completed application along with all submittal materials during this appointment. Customers needing to schedule an appointment should email BDS@portlandoregon.gov

or call 503-823-7300 and leave a message.

- **SW Boones Ferry Closure:** Beginning March 30th full [road closure](#) for SW Boones Ferry Road between SW Arnold St and SW Comus Ct for up to 7 months.
- **Portland Streetcar:** Service reduced to every 20 minutes on weekdays.
- **Aerial Tram:** PBOT & OHSU have limited Portland Aerial Tram capacity to no more than 10 people at a time in each of the two cabins; access is limited to OHSU ID badges, VA Portland Health Care System employee cards, Shriner's Hospitals for Children – Portland employee cards, Patients of OHSU, VA Portland and Shriner's Hospital.
- **Urgent Street Maintenance:** issues can be called in to (503) 823-1700. The line is staffed 24/7.
- **Child Care:**
 - The State Office of Child Care (OCC) created process for licensed childcare providers, public schools, and employers to launch new, emergency childcare facilities. [Essential workers are prioritized](#) to receive Emergency Child Care.
 - Essential employees from the community can access childcare at the Champions Childcare phone number 1-800-246-2154 (translation available), through 211, and websites listed in the Resources section.
- **Prosper Portland:** is updating business support capabilities, see [here](#) for most updated info and/or sign up on the email newsletter. Prosper adopted [Resolution No.7363](#) to authorize creation of \$2M Portland Small Business Relief Fund.
- Many facilities and events have been closed or cancelled. [The Oregonian is maintaining a regularly updated list.](#)

KEY FACILITY STATUS UPDATES

All City buildings are closed to the public and open to essential employees.

CRITICAL RESOURCES

- **Parks Cleaning Supplies:** Parks is developing a cleaning supply resource plan to forecast resource needs. The current burn rate will result in critically low supplies within the next 14 days. Also working on replenishing stolen supplies of soap and trash cans from opened public bathrooms.
- **ECC Ordering Process:** The ECC has an emergency ordering process in place to help City bureaus acquire COVID-19 related resources, including both staff and materials. To request resources, complete and fill out a Resource Request Form (213RR) in Microsoft Excel. Email the completed form to ECCLogistics@portlandoregon.gov.

MEDIA MESSAGES JOINT INFORMATION CENTER (JIC) IS FOLLOWING

News Coverage

Community Needs/Requests for Assistance:

- Acute need for [donations](#) to Meals On Wheels. [Volunteer or donate.](#)

- Gov Brown called for masks, gloves gowns [donations](#) to be used by health care providers. [Donation info here.](#)
- [Resource List](#) from PDX COVID-19 Mutual Aid Network & Earl Blumenauer’s office.
 - [Request support](#)
 - [Offer support](#)
 - [Mutual aid fund](#)

Police/Enforcement Activities:

- Portland Police plan “[education-first approach](#)” to Gov Brown stay home order. issued a response to the order.
- National Guard had [no current orders](#) or requests designed or intended to support quarantine, or to enforce [shelter](#) in place activity.

Social Media Themes

- Calls for stronger language regarding social distancing/stay at home
- 36.1K tweets about Governor Brown’s Executive Order
- Regarding the Governor’s executive order: noncompliance can result in a class C misdemeanor for endangering public health
- Interest in how the executive order impacts PP&R, particularly outdoor spaces (especially in response to last week’s crowds at Multnomah Falls and on other hiking trails)

City of Portland-specific hashtags:

- #PdxCovid19
- #WeGotThisPdx

CITY STAFF RESOURCES AND REMINDERS

- **City Staff Volunteering at Shelters:** All regular and limited duration City employees, both represented and non-represented, are [urged to apply](#) for shelter volunteering. Assignments anticipated to last 30 days. Staff will be able to maintain their current rate of pay and status during volunteer periods.
- **Union Letter of Agreement:** On 3/25, the City authorized a [Letter of Agreement](#) between the City and City Unions related to Personal Protective Equipment provision, Vacation Caps and COVID-19 Related Leave.
- **Spending Decisions:** Bureau directors and finance managers can and should make spending decisions within their existing resources, as they see fit. If those financial decisions will lead to over-expending the bureau’s current year expense budget, the bureau MUST submit a request through ECC Logistics at ECCLogistics@portlandoregon.gov so that requests can be prioritized and signed off on centrally.
- **Public Meeting Requirements:** Reminder that employees still need to adhere to public meeting requirements if meeting with public advisory boards or committees:

- For questions on public meetings please contact Maja Haium (Maja.Haium@portlandoregon.gov) and for ADA accommodations contact Linh Vu (Linh.Vu@portlandoregon.gov).
- **External Recruitments:** Bureau of Human Resources has suspended external recruitments.
- **Overtime Clarification for Salaried Workers:** Clarification for salaried workers who are now working more than their normal schedule: staff are being paid for extra hours at *straight* time, not time and a half.
- **BTS HelpDesk: The Comm Center, Customer Service HelpDesk and ECC support are staffed by minimal essential employees only, the remainder are teleworking:**
 - The HelpDesk is **now receiving inbound calls with limited support staff.**
 - **Secure Remote Access Unavailable from 7-8pm Thursday, March 26 (excludes Police)**
 - To request assistance from the HelpDesk, submit your ticket through the [Technology Portal](#) to get the fastest response. You can also email the HelpDesk at btshelpdesk@portlandoregon.gov. Tickets received by email are prioritized after those received from the [Technology Portal](#). Desktop Support activities are being redirected to responding to HelpDesk tickets.
 - Onsite support will only be available to support critical public safety functions. Assistance for all others will be provided remotely as best we can.
 - The [Technology for Telework resource page](#) is being updated frequently.
- **Internet Bandwidth: To maximize City bandwidth capacity, a change will be implemented after regular business hours on 3/26 that will have some impact on Office365 (O365) user connecting to the City network through VPN and to O365 users who have not set up multifactor authentication.** Help preserve the City's internet capacity, which is used by Public Safety bureaus as well as all other City functions. Only log in to Secure Remote Access (to VPN with an RSA Token) when you need to use it and then log back out to free up capacity. [Find out more about logging in and logging out of Secure Remote Access.](#)
- **RSA Tokens and Laptops:** BTS is meeting high priority service requests for Essential Functions
 - Core challenge is RSA token delivery and limited availability of laptops or City managed workstations available for telework
 - BTS is prioritizing distribution in alignment with Mayor Essential Functions and services
 - BTS is communicating with City priority 'operational' bureaus to address remote access requirements
 - BTS Procurement is about six weeks out for new laptop orders.

OPERATIONAL PERIOD COMMAND EMPHASIS (3/20/20 1700 - 3/27/20 1700):

1. Directly protect human life and public health, including the safety and health of City employees.

2. Minimize economic and legal losses to the City.
3. Support the delivery of services that the City and public depends on in an emergency.
4. Minimize non-essential efforts and make wise use of resources in anticipation of a long-duration incident.
5. Uphold confidence in City government and demonstrate a unified City effort in response by following established chains of command and agreed-upon processes for decision-making and communication.
6. Support long-term recovery planning and economic assistance to affected communities by maintaining frequent and open communication between the ECC and Prosper Portland, the Mayor's office, and state and federal agencies working on economic recovery efforts.

ECC OBJECTIVES (3/20/20 1700 - 3/27/20 1700)

1. Maintain and share situational awareness of the City's operational status: track bureau operations and COOP status, bureau response actions, constrained resources, and daily sick absenteeism at a bureau level. Issue a citywide Situation Status Report COB every Tuesday and Thursday. (Planning – Situation Unit)
2. Ensure there is a full ECC staff roster for the next day by the end of each day and an 80% complete staffing schedule for each week on Monday. Issue a daily org chart and comms list. Issue a new ECC Action Plan weekly on Friday. (Planning – Resource Unit)
3. Keep ECC clean and safe by keeping sufficient cleaning supplies available (Logistics) and ensuring all ECC responders follow established safety protocols. (Safety)
4. Track incident costs, budget for forecasted costs, provide expense and time tracking guidelines; track expenditures and cost projections daily. (Finance)
5. Provide accurate and frequent internal and external communications that is accessible in all preferred formats. Respond to media inquiries. Hold press conferences with interpretation. Create elected official talking points. Maintain City coronavirus website. Release a Citywide email daily. Manage and respond timely to questions from employees and the public. (JIC)
6. Open a shelter staffed with City of Portland employees at the East Portland Community Center by 3/27/2020 and support the Parks Incident Command Post to relocate if necessary. (Shelter Task Force)
7. Ensure all essential employees who cannot work from home have a safe, accessible, and functional workspace. Meet established recovery time objectives for Citywide essential functions. (Coordination - COOP strike team).
8. Translate COVID-19 safety poster into at least 20 additional languages and distribute broadly virtually and 5,000 in the community by 3/27/2020. (Coordination - Poster Strike Team)
9. Establish a Joint City-County Volunteer Information Center (VIC), provide contact information to others, and begin matching offers of assistance and requests for assistance by 3/27/2020. (VIC)

10. Support the state efforts to meet childcare needs for essential workers. Anticipating that the State may not be able to meet all City needs, develop a plan to ensure childcare for 50 children of City essential workers by 3/30/2020. (Coordination - Childcare Strike Team)

B. DETAILED BUREAU AND OFFICE INFORMATION

Bureau/Office	COOP/Incident Command Post Status	Essential Function Status
Bureau of Emergency Communications / 911 (BOEC)	Partially Active	No Essential function impacted
City Attorney	Active	No Essential function impacted
City Auditor	Active	No Essential function impacted
City Budget Office (CBO)	Active	No Essential function impacted
Community and Civic Life (OCCL)	Active	Following services are impacted: Cannabis Licensure & Enforcement
Development Services (BDS)	Active	Permitting functions have been impaired due to lack of RSA Tokens
Emergency Management (PBEM)	Active	No Essential function impacted
Environmental Services (BES)	Active	No Essential function impacted
Equity & Human Rights (OEHR)	Active	No Essential function impacted
Fire & Police Disability & Retirement Fund (FPDR)	Active	No Essential function impacted
Fire & Rescue (PF&R)	Inactive	No Essential function impacted
Housing Bureau	Active	HOME rental inspections delayed
Office of Government Relations (OGR)	Active	No Essential function impacted
OMF/BRFS/Accounting	Active	No Essential function impacted
OMF/BRFS/Debt Management	Active	No Essential function impacted
OMF/BRFS/Grant Management	Active	No Essential function impacted
OMF/BRFS/Procurement Services	Active	No Essential function impacted
OMF/BRFS/Revenue	Active	Making deposits to Treasury/Portland Building 10th Floor have been impaired.
OMF/BRFS/Risk Management	Active	No Essential function impacted
OMF/BRFS/Treasury	Active	No Essential function impacted
OMF/BTS - Technology Services	Active	Limited in person availability has begun to impact BTS projects. BTS has previously level-set bureau expectations for project delays

OMF/BTS/P&D - Printing & Distribution	Active	No Essential function impacted
OMF/CAO - Office of Chief Administrative Officer	Active	No Essential function impacted
OMF/CAO/Asset Management/CityFleet	Active	No Essential function impacted
OMF/CAO/Asset Management/Facilities	Active	No Essential function impacted
Parks & Recreation (PP&R)	Active BICP Active	Charles Jordan Community Center being used as a shelter; established COOP plans
Parks Emergency Functions	Active	No Essential function impacted
Planning and Sustainability (BPS)	Active	No Essential function impacted
Portland Police Bureau (PPB)	Active BICP active	Some Tier 2 and Tier 3 EFs have been discontinued. No Tier 1 EFs impacted
Prosper Portland	Active	No Essential function impacted
Transportation (PBOT)	Active	Street Use Permitting: These timetables are not attainable due to lack of activated RSA tokens) Traffic Control Permitting: These timetables are not attainable due to lack of activated RSA tokens) Utility Permitting: These timetables are not attainable due to lack of activated RSA tokens)
Water Bureau (PWB)	Active EOC at Enhanced Operation Level	3/23-26, the Customer Service Call Center will be closed due to building closures.

C. PARTNER INFORMATION

FEDERAL

- **Dept. of Homeland Security has extended the REAL ID enforcement deadline to 10/1/21**
- Internal Revenue Service (IRS) extends tax deadline to July 15
- 911 Federal Building- Closed to the public and non-mission essential personnel
- Gus Solomon Federal Building & Edith Green Wendell Wyatt Federal Building- Open & operational
- The U.S. Food and Drug Administration is monitoring the market for any [fraudulent coronavirus \(COVID-19\) diagnostic, prevention and treatment claims](#). **Reports of fraudulent activity can be sent to FDA-COVID-19-Fraudulent-Products@fda.hhs.gov**

REGIONAL

Home Forward

- [Offices open to the public by appointment only](#)
- Questions concerning COVID-19 for affordable housing: affordhousing.covid19@multco.us or call 503-280-3708.

Metro

- The Oregon Convention Center is being used as a temporary shelter for some individuals experiencing houselessness.
- MRC Campus Ops will be offering scheduled visits for employees who wish to pick up personal belongings from the office.
- The Expo Center parking lot will be used as a drive-through testing facility with staffing from OHSU.

Multnomah County

- **The first Hotel Emergency Shelter opened this week, a second is poised to open next week.**
- **Multnomah County posted an [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response.**
- [Multnomah County COVID-19 webpage](#)
- Social media accounts
 - [Multnomah County Facebook](#)
 - [Multnomah County Twitter](#)
 - [Multnomah County Health Department Facebook](#)
 - [Multnomah County Health Department Twitter](#)
 - [Multnomah County Emergency Management Facebook](#)
 - [Multnomah County Emergency Management Twitter](#)
- For questions, review the [Multnomah County Coronavirus FAQs](#) or call 211 . If you can't find an answer, [submit your questions to Multnomah County](#). 211 has extended hours.
- Information is available on the county website in [twelve languages other than English](#).

STATE

State Office of Emergency Management

- State OEM has activated their ECC Monday-Friday from 0800-1700.

Oregon Health Authority

- Oregon Health Authority (OHA) is the lead state agency and activated on 21 January. Up to date [information on testing and other FAQs](#)

Oregon Legislature

- Follow [Legislature updates](#)

Other

- **OR Occupational Safety and Health [has a website](#) for employees to report workplace safety complaints related to the Governor’s social distance rules.**
- **The State has delayed the tax filing deadline to July 15 to match the new Federal deadline.**

PORTLAND AREA SCHOOLS

- Portland Public Schools: [resources for families](#)
- Reynolds School District: [resources for families](#)
- Parkrose School District: [resources for families](#)
- Centennial School District: [resources for families](#)
- Questions about schools should be routed to the Multnomah County Schools liaison, Beth Appert (<mailto:eoc.liasonschoools@MultCo.us>).

PORTLAND AREA UNIVERSITIES

[Portland State University](#)

[University of Portland](#)

[University of Oregon – Portland Campus Effective](#)

[Portland Community Colleges](#)

[Concordia University](#)

[Pacific Northwest College of Art](#)

[Lewis & Clark College](#)

[Reed College](#)

[Multnomah University](#)

RESOURCES:

- [Main Multnomah County website for COVID-19](#): Public-facing website containing FAQs, situation reports, poster links, and more resources; all content approved by Tri-County Health Officer Dr. Jennifer Vines.
 - [Multnomah County Coronavirus FAQs](#): Read FAQs related to COVID-19 topics, such as general health, traveler health, provider health, and animal health.
 - [Novel Coronavirus Questions Submittal Form](#): Still have a question about this virus? Ask our health experts through this online form.
- City of Portland - <https://beta.portland.gov/novel-coronavirus-covid-19> - web portal on Portland.gov to centralize information about the City’s response; this site is a supplement to MultCo’s site.
- **Child Care for Essential Employees: Info can be found at 1-800-246-2154, through 211, or any of the following:**
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)

- [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- [Redmond *Request for Care*](#)
- [Public Health Alerts](#): Read current and past public health alerts.
- [Oregon Health Authority Crisis and Emergency Risk Communication](#): COVID-19 fact sheets, flyers, and templates in multiple languages.
- [CDC Coronavirus Disease 2019 Information](#): Information for specific audiences, situation reports, and information about COVID-19.
- [WHO Coronavirus Disease 2019 Information](#): Information about protecting yourself, Q&A's, travel advice, situation reports, technical guidance, and global research.
- [Coronavirus Rumor Control](#): FEMA website addressing some of the most common misinformation.
- [Johns Hopkins Coronavirus Global Map](#): John Hopkins University Center for Systems Science and Engineering map of the global outbreak (updated daily).
- [OEM Oregon Coronavirus Map](#): Oregon Office of Emergency Management's web map of Coronavirus cases in Oregon. Data and information in this dashboard updates every 5 minutes.
- [COVID-19 GIS Hub](#): A catalog of GIS applications and data related to COVID-19.
- [Tri-Met Updates](#): Tri-Met is maintaining a web page with COVID-19 updates.
- [Portland State University Updates](#): Page updating Portland State University's response to and plans for COVID-19.
- [Port of Portland Updates](#): The Port of Portland is maintaining a web page with information about their response to COVID-19.
- [Portland Expo Center Updates](#): The Expo Center has posted an FAQ with answers to common questions about COVID-19 and their protective and preventive measures.
- [COVID-19: Inslee adopts worker protections](#): Washington rolled out new rules to help alleviate economic impact felt by businesses and workers (leave, telework, unemployment)
- Government-wide Information Related to COVID-19: <https://www.usa.gov/coronavirus>
- Animal related FAQ: <https://www.cdc.gov/coronavirus/2019-ncov/faq.html#animals>
- Guidance for managing the home care and isolation of people with COVID-19 who have pets or other animals: <https://www.cdc.gov/coronavirus/2019-ncov/php/interim-guidance-managing-people-in-home-care-and-isolation-who-have-pets.html>
- Oregon Housing and Community Services [COVID-19 resources](#)
- City of Portland Technology for Telework FAQs: [link to the FAQs on the Technology for Telework](#) (you will need to log in)
- **Schools Uniting Neighborhoods (SUN Schools) Program have [assembled a list](#) of food pantries.**
- **Legal Aid / Oregon Law Center Public Benefits hotline (1-800-520-5292) on legal advice for immigrants and refugee communities to access health care during shelter in place.**

DATE TIME APPROVED BY ECC COMMAND

Created by	Nishant Parulekar
Date/Time	March 26, 2020
Approved by	Katy Wolf
Date/Time	March 26 2020 1430